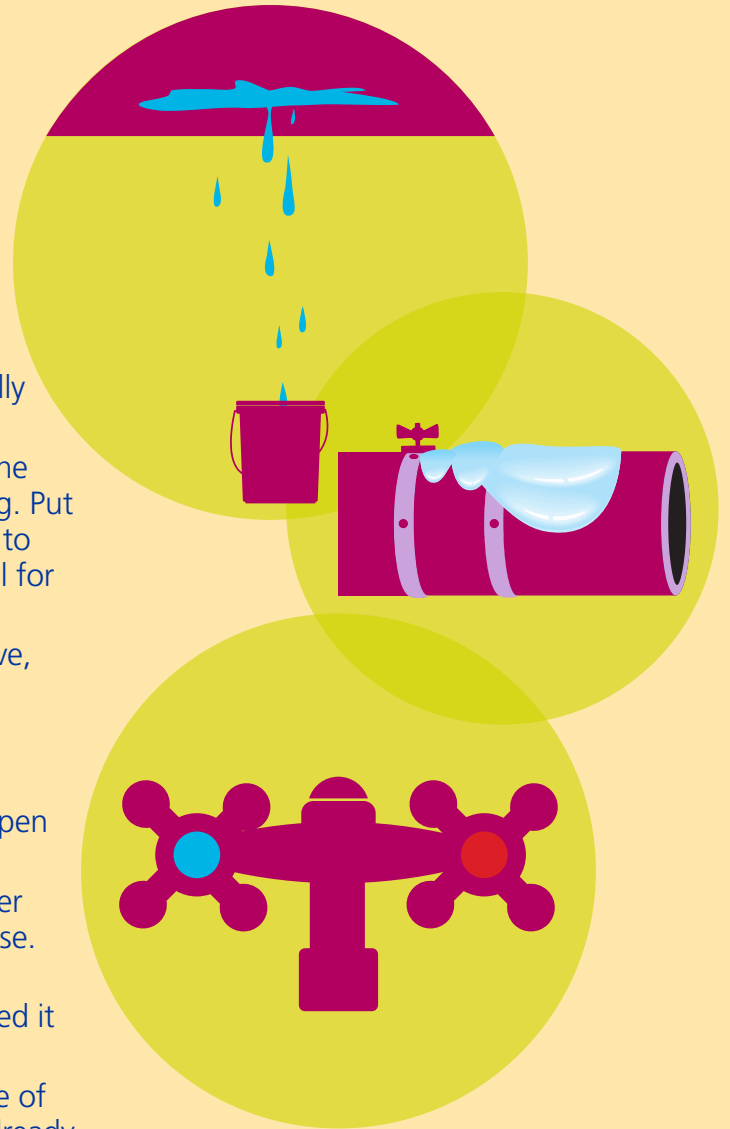


Repairs: Water Issues

Leaks

- For a major leak turn off your water at the main stopcock and turn off the electricity at the meter. There will be other stopcocks for the tank and sink. Then call your contractor.
- The stopcock, usually located under the sink, is a valve for turning the water system in your home on and off. When you turn the stopcock in a clockwise direction the water supply will be shut off. It's good to turn it on and off occasionally to make sure it's working.
- If a ceiling is bulging with water, you should let the water out before it brings down the whole ceiling. Put a bucket under the bulge and make a small hole to let the water through. A small screwdriver is ideal for this.
- If the leak seems to be coming from the flat above, you should contact the person who lives there.



No Water

- If your pipes are frozen, turn off the water and open the cold taps.
- If your pipes are not frozen and there is cold water at the kitchen sink, the problem is inside the house.
- If there is no water to the house at all, the main supply may have burst. If other houses are affected it will be the water company's responsibility.
- The water may be temporarily turned off because of works by the water company. You should have already been told this was going to happen.