

25 February 2021
Wellend.phase1@shgroup.org.uk



Update no. 2: building safety works at Wellend Villas

Smoke Alarm Installation

Further to our update earlier in the month, we have now completed the installation of the communal fire panels across each of the three buildings, alongside installing the sensors and detectors required in 23 homes at Wellend Villas. Despite starting this work as planned, we're sorry to report that we have been slightly delayed in completing the installation due to the lack of availability of detectors and sensors. Our contractors are expecting delivery of the remaining detectors and sensors required the week beginning 3 March.

Your questions

We appreciate your patience during this process and realise that it hasn't been as smooth as everyone would have liked. We are keen to communicate what's happening more clearly with you, and we have a [dedicated website](#) for your building. We will upload copies of all our updates regarding Wellend Villas and the work being carried out. This will be updated regularly.

A number of residents are actively using our [dedicated email address](#) to get in touch with us. As many of you have similar questions for our team, we are pulling the answers to all your questions together and adding them to the website so that everyone has the information, and that you can access all the relevant material for your building in one convenient place.

The evacuation policy and your individual needs

We regularly review our evacuation policy for the building. This has recently changed to evacuate in the event of a fire. As part of that policy, we are required to keep an up-to-date record of all residents who may require help in case of an emergency. This is done via what is known as a Personal Emergency Evacuation Plan (PEEP). If you need help to evacuate your home in the event of an emergency, we will work with you to make a personal plan to ensure that you are fully protected and can safely evacuate your home.

If you have any reason to believe that you may need a PEEP in place, please contact our Service Centre on 0300 303 1063 or service.centre@shgroup.org.uk

Kind regards

A business with
social objectives



Building Safety Team | Southern Housing Group