

Place your address here

25 May 2021

Dear Resident,

**Building safety update for Ducketts Apartments**

We hope you are keeping safe and well, and that life is starting to become a little easier now that restrictions are being lifted.

As you know, Southern Housing Group is currently reviewing its buildings to ensure they meet the latest building safety requirements.

We wanted to let you know that our building safety team will be visiting Ducketts Apartments this week as part of this ongoing programme. This is to look at the potential solutions from our initial review of the building's external wall.

You may notice some members of our team with our fire safety consultants, M10 Fire Consultancy, carrying out inspections in and around your building on Wednesday 26 May. Where internal observations are required, we will of course use empty homes where possible, but there is a chance that we may need to enter some occupied apartments for a few minutes so that we can conduct visual inspections. Our operatives will be carrying photo ID and adhering to Covid-19 guidelines, including social distancing and the use of face masks.

Please be assured that there is no immediate risk to your building.

Once we have the results of the investigations and an analysis of the options for any remedial works that might be recommended, we will share these with you and we expect to be able to update you before the end of the summer. You can find more information about our building safety programme on our website: <https://www.shgroup.org.uk/your-home/building-safety-and-government-advice/>.

We now have a [dedicated microsite for Ducketts Apartments](#), and here you'll find all of the latest information about the work taking place. We will also host an ongoing Q&A section here, where we can answer any queries that residents may have.

If you have any queries, please email [Ducketts.Safety@shgroup.org.uk](mailto:Ducketts.Safety@shgroup.org.uk)

Yours sincerely,

**Ducketts Apartments Building Safety Team**

Place signoff here

**Place job title here**