

## Southern Housing Group Social Community – House Rules

We've set up our social media pages so you can share your views and comments and we can update you with our latest news. We want to make sure that everyone feels welcome and enjoys their social experience. This means we'll moderate comments on a regular basis and might remove or delete any posts that break the rules below.

### House Rules:

**If we'd remove it from the wall of a building, we'll take it off our online wall.**

**Sometimes we might redirect or change the topic in conversations that become aggressive or very political.** We don't want to stop people discussing topics they're enthusiastic about, but we do ask you to find ways to share your views that isn't argumentative, threatening or upsetting to others.

**Racism, sexism, homophobia or other forms of hate-speech, or contributions that could be interpreted in this way, are not welcome or acceptable.**

**Be aware that you may be misunderstood**, so try to be clear about what you are saying. Remember the internet isn't always great for conversation: tone of voice (sarcasm, humour and so on) doesn't always come across when using words on a screen.

**You can help to keep our social areas open to all viewpoints by maintaining a reasonable tone, even in unreasonable circumstances.**

**Please don't post advertising, personal business or other unsuitable links.** Advertising or promoting products or websites isn't allowed anywhere on our Twitter feed or Facebook pages. Other links to avoid:

- Links containing unlawful, unsuitable or sexually explicit content
- Websites that require payment to access
- Foreign language or code that needs special translation to understand (we need to be able to read and easily moderate content)
- Websites that start a file download or require additional software to view them. This includes .mp3 files.

This list doesn't include everything; please use common sense and just be careful about what you share and the comments you give. Any abuse of these rules will result in the post being removed and, if you continue to abuse the rules, you will be blocked.