

14th May 2020

Dear Resident,

Re: External Façade survey report - Gainsborough Studios

We hope you are keeping safe and well at the minute. If there is anything anyone at Southern Housing Group can help you with then please let us know. We publish all the latest information about our services on our website www.shgroup.org.uk. We have now received a copy of the external façade survey report for Gainsborough Studios development carried out by FR Consultant on behalf of Gainsborough Studios Limited and managing agents IDM Property Management Ltd.

The report has concluded that further investigations are required in relation to the render and insulation on the court yard elevation of the East Block and the use of timber throughout the development.

IDM Management Ltd have recommended the appointment of a Fire Engineer and are currently obtaining quotes on behalf of Gainsborough Studios Limited and SHG.

Unfortunately, because the report identified combustible materials within the external wall system, we cannot obtain an EWS1 (External Wall System certificate) at present. Once we have received the Fire Engineer's report we will be able to confirm what works may be needed and how quickly any required remedial works can be carried out.

We understand that this news will be concerning to you, and that a number of our leaseholders and shared owners are trying to re-mortgage and require the EWS1 certificate. We would like to reassure you that we are treating this matter as a priority and we will be in touch with you as soon as we can to advise you on the next steps.

You can access the report and additional information by following the link: [FRC Report](#).

Due to the size of the report and supporting materials we won't be sending individual paper copies. If you require a hard copy of the report, please contact us on **0300 303 1061** and let us know.

If you have any questions please call our Customer Contact Centre on **0300 303 1061**.